

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NUMBER: 9036-AG10-0129-029

IN THE MATTER OF:

Thompson Insurance and Financial Services, Inc.,
Respondent,

3414 Main St
Anderson, IN 46013

Type of Agency Action: Enforcement

License Number: 37765

FILED

FEB 09 2010

STATE OF INDIANA
DEPT. OF INSURANCE

FINAL ORDER AND APPROVAL

The Indiana Department of Insurance ("Department") and Thompson Insurance and Financial Services, Inc., ("Respondent"), a resident insurance agency licensed in the State of Indiana, signed an Agreed Entry which purports to resolve all issues regarding the above cause number, and which has been submitted to the Commissioner of Insurance (the "Commissioner") for approval.

The Commissioner, after reviewing the Agreed Entry, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry as if fully set forth herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

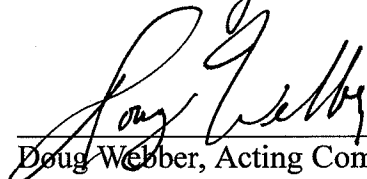
IT IS THEREFORE ORDERED by the Commissioner of Insurance:

1. Respondent failed to promptly act on information provided by a client which caused a delay in the submission of a claim against the client's auto insurance

policy.

2. Respondent's failure to act promptly is cause for action under Indiana Code § 27-1-15.6-12 (b) (8).
3. Respondent shall pay an administrative fine in the amount of \$250.00 within thirty (30) days of the filing of this Final Order.

ALL OF WHICH IS ORDERED this 9th day of February, 2010.


Doug Webber, Acting Commissioner
Indiana Department of Insurance

Distribution:

Thompson Insurance and Financial Services
3414 Main St.
Anderson, IN 46013

Nikolas P. Mann
INDIANA DEPARTMENT OF INSURANCE
311 West Washington Street, Suite 300
Indianapolis, Indiana 46204-2787

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STATE OF INDIANA
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AGREED ENTRY

This Agreed Entry is executed by Nikolas P. Mann, Attorney for and on behalf of the State of Indiana, Indiana Department of Insurance ("Department"), and Thompson Insurance and Financial Services ("Respondent"), a resident insurance agency licensed to do business in Indiana, to resolve all issues in the above cause number. This Agreed Entry is subject to the review and approval of Carol Cutter, Commissioner of the Indiana Department of Insurance.

WHEREAS, Respondent is a resident insurance agency holding agency license 37765; and,

WHEREAS, the Department received a complaint from Maxine Baird on behalf of her sister, Nancy Patton, wherein she alleged that Respondent had failed to act upon information regarding a third party who had struck Ms. Patton's vehicle in a hit-and-run accident; and,


WHEREAS, the evidence shows that Respondent was made aware of information regarding the third party, including the license plate number, and failed to provide this information to the claims department at Nationwide Insurance, where Ms. Patton held an auto policy; and,

WHEREAS, the Department and Respondent desire to resolve their differences and settle this issue without the necessity of a hearing;

IT IS, THEREFORE, NOW AGREED by and between the parties as follows:


1. The Commissioner has jurisdiction over the subject matter and Respondent in this administrative action.
2. This Agreed Entry is executed voluntarily by the parties.
3. Respondent voluntarily and freely waives the right to a public hearing.
4. Respondent voluntarily and freely waives the right to judicial review of this matter.
5. Failure to act upon the information provided by the insured and submit a claim in a timely fashion is cause for action under Indiana Code § 27-1-15.6-12 (b) (8).
6. Respondent agrees to pay an administrative fine in the amount of \$250.00 within thirty (30) days of the Commissioner issuing a Final Order adopting this Agreed Entry.
7. Respondent has carefully read and examined this agreement and fully understands its terms.

2/4/10
Date Signed



Nikolas P. Mann, Attorney
Indiana Department of Insurance

2-01-10
Date Signed



Timothy Thompson
Thompson Insurance & Financial Services, Inc.

STATE OF IN)
COUNTY OF Madison) SS: 244.82.4791

Before me a Notary Public for Madison County, State of Indiana,
personally appeared Timothy Thompson
and being first duly sworn by me upon his oath, says that the facts alleged in the foregoing
instrument are true.

Signed and sealed this 1st day of February, 2010.

Dena Leisure
Signature

Dena Leisure
Printed

My Commissioner expires: 9-23-2017

County of Residence: Hancock